

# PROCEDURE FOR GRIEVANCES

Please note that as a Board we have approved the following grievance policy. If, after speaking with the parties directly involved you do not feel the issue has resolved, a complaint should be made in writing and addressed to:

A: Written communication to the Coaching Coordinator, Gladys  
Email: Will respond within 7 days - gmm\_16@hotmail.com  
Mail: Will respond within 14 days  
Pajaro Valley Youth Soccer Club  
P.O. Box 3242  
Freedom, CA 95019

## NO PHONE CALLS

B: If you are not satisfied with the outcome from above, then the grievance shall be directed to the Player Action Committee (PAC). Please forward the email(s) to the committee members below. Every attempt will be made to respond promptly.

Lili: lili.diaz@sbcglobal.net

Gloria: gloria-puga@hotmail.com

Mary Ann: makrein@ucsc.edu

C: Ralphy, the president, will not respond to inquiries or grievances.